



Hartley
Lifecare

*People with
disability have
opportunities to
live their best life*

SHORT TERM ACCOMMODATION (RESPIRE SERVICES)

INFORMATION PACK



www.hartley.org.au



enquiriesSTA@hartley.org.au



02 6282 4411

About Hartley

Established in 1962, Hartley Lifecare (Hartley) is a Canberra-based not-for-profit organisation providing supported accommodation for people with disability, their families, and carers.

Originally established to provide a learning facility and therapy support service for children and adults, Hartley has grown extensively to support clients in over 30 homes across the ACT.

Over the last six decades, families have grown to rely on and trust Hartley to deliver high quality, person centred support. As we move toward 2023, Hartley will continue to maintain and build upon these strong foundations, ensuring that our clients and their families have opportunities to live their best life.



Our Values



Person Centred



Leadership



Integrity



Respect



Quality



Our STA Services

Hartley Lifecare provides person centred respite care (short term accommodation) to people with disability. Residential respite care is 24/7 care in specialist disability accommodation for a short period of time.

STA guests will receive around the clock, high quality services in the comfort and safety of our state of the art, custom built STA facilities.

The relationship between a carer and their family or friend can take a physical and emotional toll on each person. STA allows both parties to be able to take 'time out' with real peace of mind.

Pricing

Current prices reflect the costs of a high needs overnight respite care with one to two support and awake overnight staffing according to the NDIS Price Guide.

We understand that your current NDIS Plan may not reflect the above service delivery and prices.

If you do not have appropriate funding, please contact Hartley so we can assist in providing information and costings for your next NDIS Planning Meeting.



Our Standards



Communication



Safety



Professionalism



Community



Technology

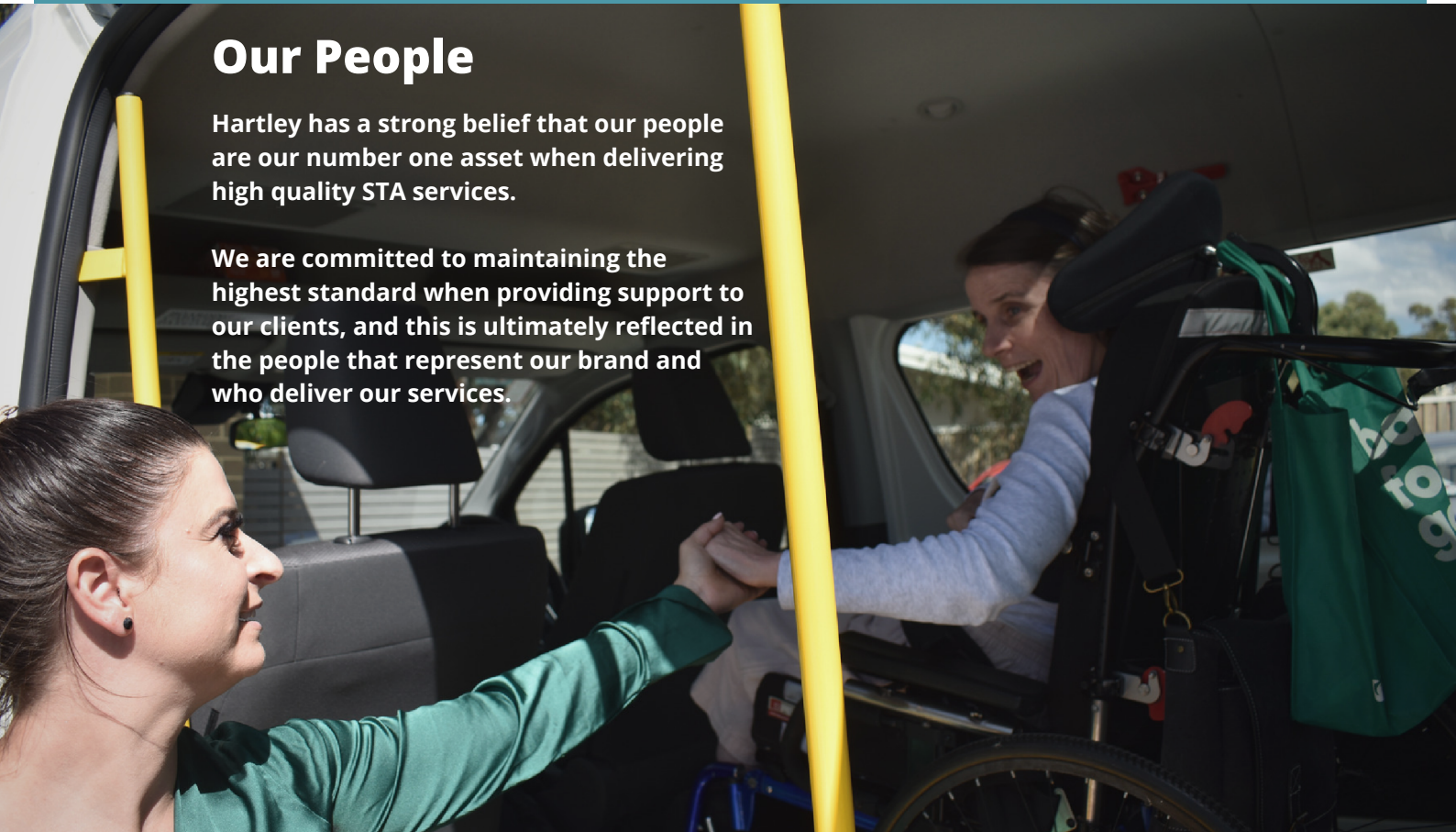


Comfort

Our People

Hartley has a strong belief that our people are our number one asset when delivering high quality STA services.

We are committed to maintaining the highest standard when providing support to our clients, and this is ultimately reflected in the people that represent our brand and who deliver our services.



Your Journey



Enquiry & Assessment

Make a booking enquiry
at www.hartley.org.au
or calling 02 6282 4411

Meet The Team

If found suitable, visit
Hartley's STA Facilities,
meet our team and make
tentative booking

Check In

Work with the
Hartley Team to
complete your
check in process

Pre-Check In

Lodge all required
documentation with
the Hartley Team and
confirm your booking

Your Stay

Sit back, relax and enjoy
your 5-star service

Check Out & Feedback

Complete your check out
process and fill out our
interactive feedback form

Our Facilities

Hartley's Renaissance House

The project managers from Renaissance Homes, through their strong connection with the local community, has continued to work with businesses to obtain 'in kind' contributions, discounts and competitive prices for almost all of the goods and services required. This is especially humbling given the challenging economic times everyone is currently facing.

Accommodating up to four people, Hartley's Renaissance House is built to comply with the Specialist Disability Accommodation (SDA) standard and aligns with the High Physical Support category.

The design incorporates contemporary features such as open plan living, maximisation of natural light, individual living spaces and assistive technology. Recently opened in 2021, Hartley's Renaissance House has been specifically designed to truly make it a home away from home.













Find us on



/HartleyLifecare

 www.hartley.org.au

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